

Voya Travel Assistance

When traveling more than 100 miles from home, covered employees and dependents can take advantage of four types of services:

Pre-Trip Information	Emergency Services	Medical Assistance	Emergency Transport
<ul style="list-style-type: none">• Immunization requirements• Visa and passport requirements• Foreign exchange rates• Embassy / consular referral• Travel / tourist advisories• Temperature and weather conditions• Cultural information	<ul style="list-style-type: none">• Interpretation / Translation Service• Emergency travel arrangements• Recovery of lost or stolen luggage or personal possessions• Legal assistance and / or bail bond	<ul style="list-style-type: none">• Medical referrals for local physicians and dentists• Medical case monitoring• Prescription assistance and eyeglass replacement• Arrangement and payment of emergency medical services	<ul style="list-style-type: none">• Visit of family member or friend• Return of traveling companion• Return of dependent children• Return of vehicle• Return of mortal remains

Voya Travel Assistance services are provided by Europ Assistance USA, Bethesda, MD.

PLAN | INVEST | PROTECT



Everest Funeral Planning and Concierge Service

Pre-Planning Services

- 24/7 Advisor Assistance to discuss funeral planning issues
- PriceFinderSM Research Reports
- The only nationwide database of funeral home prices
- Detailed local funeral home price comparisons
- Online planning tools

At-Need Services

- 24-hour family assistance and plan implementation
- Negotiation assistance
- Coordinates family's plans with funeral home
- 48-hour turnaround time on certain Life claim submissions without a certified death certificate (death must be of natural causes, and less than \$200,000).